

Text Processing on the Web

Week 12 Information Extraction

(source of IE slides mostly taken from Stanford, in turn borrowed from Oren Etzioni, Andrew McCallum, Nick Kushmerick, BBN, Ray Mooney and Tat-Seng Chua)





- Named Entities are a key milestone in transitioning to doc retrieval to information retrieval
 - Documents are about human interests.
- Features are source dependent: spoken, written
- Contextual features and enough data can supplant manual resources

Outline

Information Extraction

- Discriminative Models for Sequence Labeling
- Precursors: MUC
- Learning extraction patterns
 - Wrapper induction: <H,L,R,T> & <L,M,R>
 - WHISK
 - GRID

Discriminative Probabilistic Models



"Solve the problem you need to solve":

The traditional approach inappropriately uses a generative *joint* model in order to solve a *conditional* problem in which the observations are given. To classify we actually need p(y|x) – there's no need to implicitly approximate p(x,y).



Discriminative / Conditional Models

- Conditional probability P(label seq y | observed seq x) rather than joint probability P(y, x)
 - Specify the probability of possible label sequences given an observation sequence
- Allow arbitrary, non-independent features on the observation sequence X

The probability of a transition between labels may depend on past and future observations

Relax strong independence assumptions in HMM



Maximum Entropy Markov Models (MEMMs)

and a is an outcome

a.k.a. Conditional Markov Models CMMs

- Models probability of a state given an observation and just the previous state
 - Conditional probs are represented as exponential models based on arbitrary observation features A = a, where A is a random
- Given training set X with label sequence Y:
 - Train a model θ that maximizes $P(y = P(Y|X, \theta))$
 - For a new data sequence x, predict label y that maximizes P(y|x, θ)

$$Y_i = y_i$$

$$Y_{i+1} = y_{i+1}$$

$$X_{i+1} = x_i$$

$$X_{i+1} = x_i$$

$$y' | y, x) = \frac{1}{Z(y, x)} \exp\left(\sum_{k} \underbrace{\lambda_{k}}_{\text{weight}} \underbrace{f_{k}(x, y, y')}_{\text{feature}}\right)$$

Per state normalization: all prob mass that arrives is distributed among its successor states



The Label Bias Problem

In MaxEnt's formulation, the prob mass that arrives at the state must be distributed among the possible successor states



- If one of transitions leaving state 0 occurs more frequently in training, its transition prob is greater, irrespective of the observation sequence
 - Especially in cases where there are few outgoing transitions (as in states 1, 2, 4 and 5).
- In the example, say that 'rib' is slightly more common that 'rob' in the training data. Then in the test data, if 'rob' occurs it will be classified as 'rib' as the the transition to 1 is more likely than to 4; the observation of the 'o' is effectively ignored as that it is only observed later at state 1.



Conditional Random Fields (CRFs)

- CRFs have all the advantages of MEMMs without label bias problem
 - MEMM uses per-state exponential model for the conditional probabilities of next states given the current state
 - CRF has a single exponential model for the joint probability of the entire sequence of labels given the observation sequence
 - This difference means that some transitions have more influence than others depending on the corresponding observations in our previous example
- Undirected acyclic graph



Random Fields – Undirected Graphical Models

Let G = (Y, E) be a graph where each vertex Y_v is a random variable Suppose $P(Y_v | \text{ all other } Y) = P(Y_v | \text{ neighbors}(Y_v))$ then Y is a random field Y_1

Example:



• $P(Y_5 | \text{ all other } Y) = P(Y_5 | Y_4, Y_6)$



CRF Definition

- X random variable over data sequences
- Y random variable over label sequences
- Y_i is assumed to range over a finite label alphabet A
- Discriminative approach:
 - We construct a conditional model p(y|x) and do not explicitly model marginal p(x)



CRF Distribution Function

 $p_{\theta}(\mathbf{y} \mid \mathbf{x}) = \frac{1}{Z(\mathbf{x})} \exp\left(\sum_{e \in E,k} \lambda_k f_k(e, \mathbf{y} \mid_e, \mathbf{x}) + \sum_{v \in V,k} \mu_k g_k(v, \mathbf{y} \mid_v, \mathbf{x})\right)$

Where :

V = Set of random variables (observed and hidden) f_k and g_k = features g_k = State feature f_k = Edge feature

 $\theta = (\lambda_1, \lambda_2, \cdots, \lambda_n; \mu_1, \mu_2, \cdots, \mu_n); \lambda_k \text{ and } \mu_k$

are parameters to be estimated $\mathbf{y}|_{e}$ = Set of components of y defined by edge e $\mathbf{y}|_{v}$ = Set of components of y defined by vertex v



Linear chain CRF

 We will handle the case when G is a simple chain: G = (V = {1,...,m}, E={ (I,i+1) })





CRF – the Learning Problem

- Assumption: the *features* f_k and g_k are given and fixed.
 - For example, a boolean feature g_k is TRUE if the word X_i is upper case and the label Y_i is a "noun".
 - The learning problem
 - We need to determine the parameters $\Theta = (\lambda_1, \lambda_2, ..., \lambda_2, ..., \lambda_3, ..., \lambda_4, ..., \Delta_4)$

 μ 1, μ 2, . . .) from training data D = {(x(i), y(i))} with empirical distribution p[~](x, y).



Parameter Estimation for CRFs

- The parameter vector Θ that maximizes the loglikelihood is found using a iterative scaling algorithm.
- We define standard HMM-like forward and backward vectors α and β, which allow polynomial time calculations.



However as the normalization is conditioned over the entire CRF (not over single vertices), it is expensive to compute \rightarrow slow training time



Summary

HMM:

- Basic sequence labeling framework where labels are considered hidden and generate the observed words, and are just dependent on the previous state (Markovian assumption)
- Fast algorithms for three classic problems
- CRF:
 - Discriminatively trained models P(y|x) as compared to modeling joint P(x,y) probability
 - Allows combination of arbitrary and overlapping observation features from both the past and future
 - main current limitation is the slow convergence of the training algorithm relative to MEMMs or HMMs, for which training is efficient.



Web Information Extraction



Product information

CNET.com - Shopping - Search Results for "it	om x21" - Microsoft Internet Explorer		_
← Back ← → → ③ 🚱 🚰 🔍 Search ・	Eile Edit View Favorites Too	ls Help Links 🛃 Customiz	e Links 🔌 Free Hotmail 🛛 👋
ddress 🙋 ,0-1257,00.html?tag=&qt=ibm+x21&cr	n=&ca=1257 💌 📋 Google 🗸 smeaton I	NLP 🔄 💽 Search Site 🛛 🎴	eRank 🚺 Page Info 🔻 🔁 Up 👻
Found: 12 Displaying: 1-12			
Resort by			
Most Popular <mark>Product Name</mark>	Manufacturer Name	CNET Review	Lowest Price
256MB PC100 IBM THINKPAD A20M A21 A22 X21 X20 T21 T22 390X 600X Add to my list	Crucial Technology		Check Latest Prices ► Price range: \$83.20-\$141.95
THINKPAD X21 P3-700 20GB 128MB W2K 12-SVGA ENET INTEL 56K Add to my list	IBM Corp.	product info	Check Latest Prices ► Price range: \$1899.00-\$2923.3
IBM Thinkpad X21 (Pentium III, 700 MHz, 128 MB, 20 GB) Add to my list	IBM Corp.	product info	Check Latest Prices ► Price range: \$2489.00-\$2996.4
THINKPAD X21 P3-700 20GB 128MB 98 12-XGA ENET INTEL 56K Add to my list	IBM Corp.	product info	Check Latest Prices ► Price range: \$2048.95-\$2818.9
IBM ThinkPad X21 (Pentium III 700MHz, 128MB RAM, 20GB) Add to my list	IBM Corp.	review Editors' Choice	Check Latest Prices ► Price range: \$2339.00-\$2818.9
TP X21 NB P3/700 128MB 20GB 12.1 56K ETH W2K Add to my list	IBM Corp.	product info	Check Latest Prices ► Price range: \$2420.39-\$2925.2
IBM ThinkPad X21 (Pentium III, 700 MHz, 128 MB, 20 GB) Add to my list	IBM Corp.	product info	Check Latest Prices ► Price range: \$2322.00-\$2892.0
THINKPAD X21 P3-700 20GB	IBM Corp.		Check Latest Prices Prices



Textual inconsistency

- Image Capture Device: 1.68 million pixel 1/2-inch CCD sensor
- Image Capture Device Total Pixels Approx. 3.34 million Effective Pixels Approx. 3.24 million
- Image sensor Total Pixels: Approx. 2.11 million-pixel
- Imaging sensor Total Pixels: Approx. 2.11 million 1,688 (H) x 1,248 (V)
- CCD Total Pixels: Approx. 3,340,000 (2,140[H] x 1,560 [V])
 - Effective Pixels: Approx. 3,240,000 (2,088 [H] x 1,550 [V])
 - Recording Pixels: Approx. 3,145,000 (2,048 [H] x 1,536 [V])

These all came off the same manufacturer's website. And this is a very technical (precise) domain. Try sofa beds.



Classified Advertisements (Real Estate)

Background:

- Advertisements are plain text
- Lowest common denominator: only thing that 70+ newspapers with 20+ publishing systems can all handle

Won't IR work on this since it's plain text?

<ADNUM>2067206v1</ADNUM> <DATE>March 02, 1998</DATE> <ADTITLE>MADDINGTON \$89,000</ADTITLE> <ADTEXT> OPEN 1.00 - 1.45
 U 11 / 10 BERTRAM ST
 NEW TO MARKET Beautiful
 3 brm freestanding
 villa, close to shops & bus
 Owner moved to Melbourne
 ideally suit 1st home buyer,
 investor & 55 and over.
 Brian Hazelden 0418 958 996
 R WHITE LEEMING 9332 3477 </ADTEXT>



Why doesn't IR work?

What you search for in real estate advertisements:

- Suburbs. You might think easy, but:
 - Multiple property ads have different suburbs
 - Phrases: Only 45 minutes from Parramatta
- Money: want a range, not a textual match
 - Multiple amounts: was \$155K, now \$145K
 - Variations: offers in the high 700s [*but not* rents for \$270]
- Bedrooms: similar issues (br, bdr, beds, B/R)

Information Extraction: Filling templates with slot values

- Goal: being able to answer semantic queries (a.k.a. "database queries") using "unstructured" natural language sources
- Identify specific pieces of information in a un-structured or semi-structured textual document.
- Transform this unstructured information into structured relations in a database/ontology.

Suppositions:

- A lot of information that *could* be represented in a structured semantically clear format isn't
- It may be costly, not desired, or not in one's control (screen scraping) to change this.



Other applications of IE Systems

- Job resumes [Whizbang labs]
- Seminar announcements [CMU corpus]
- Continuing education courses info from the web
- Molecular biology information from MEDLINE, e.g, Extracting gene drug interactions from biomed texts
- Summarizing medical patient records by extracting diagnoses, symptoms, physical findings, test results





Template Types

- Slots in template typically filled by a substring from the document.
- Some slots may have a fixed set of pre-specified possible fillers that may not occur in the text itself.
 - Terrorist act: threatened, attempted, accomplished.
 - Job type: clerical, service, custodial, etc.
 - Company type: SEC code
- Some slots may allow multiple fillers.
 - Programming language
- Some domains may allow multiple extracted templates per document.
 - Multiple apartment listings in one ad



MUC: the genesis of IE

- US defense organization DARPA funded significant efforts in IE in the early to mid 1990's.
- Message Understanding Conference (MUC) was an annual event/competition where results were presented.
- Focused on extracting information from news (unstructured) articles:
 - Terrorist events
 - Industrial joint ventures
 - Company management changes
- Information extraction of particular interest to the intelligence community (CIA, NSA).

Example of IE from FASTUS (1993)

Bridgestone Sports Co. said Friday it had set up a joint venture in Taiwan with a local concern and a Japanese trading house to produce golf clubs to be supplied to Japan.

The joint venture, Bridgestone Sports Taiwan Co., capitalized at 20 million new Taiwan dollars, will start production in January 1990 with production of 20,000 iron and "metal wood" clubs a month.

TIE-UP-1 Relationship: TIE-UP Entities: "Bridgestone Sport Co." "a local concern" "a Japanese trading house" Joint Venture Company: "Bridgestone Sports Taiwan Co." Activity: ACTIVITY-1 Amount: NT\$20000000 ACTIVITY-1 Activity: PRODUCTION Company: "Bridgestone Sports Taiwan Co." Product: "iron and 'metal wood' clubs" Start Date: DURING: January 1990 **Example of IE: FASTUS(1993): Resolving anaphora**

Bridgestone Sports Co said Friday it had set up a joint venture in Taiwan with a local concern and a Japanese trading house to produce golf clubs to be supplied to Japan.

The joint venture, Bridgestone Sports Taiwan Co, capitalized at 20 million new Taiwan dollars, will start production in January 1990 with production of 20,000 iron and "metal wood" clubs a month.

TIE-UP-1 Relationship: TIE-UP Entities: "Bridgestone Sport Co." "a local concern" "a Japanese trading house" Joint Venture Company: "Bridgestone Sports Taiwan Co." Activity: ACTIVITY-1 Amount: NT\$20000000 ACTIVITY-1 Activity: PRODUCTION Company: "Bridgestone Sports Taiwan Co." Product: "iron and 'metal wood' clubs" Start Date: DURING: January 1990



Evaluating IE Accuracy

- Evaluate performance on independent, manuallyannotated test data unused during system development.
- Measure for each test document:
 - Total number of correct extractions in the solution template: N
 - Total number of slot/value pairs extracted by the system: E
 - Number of extracted slot/value pairs that are correct (i.e. in the solution template): C
- Compute average value of metrics adapted from IR:
 - Recall = C/N
 - Precision = C/E
 - F-Measure = Harmonic mean of recall and precision



MUC Information Extraction: State of the Art c. 1997



Wrappers: Simple Extraction Patterns

- Specify an item to extract for a slot using a regular expression pattern.
 - Price pattern: "\b\\$\d+(\.\d{2})?\b"
- May require preceding (pre-filler) pattern to identify proper context.
- May require succeeding (post-filler) pattern to identify the end of the filler.
- E.g., Amazon list price:
 - Pre-filler pattern: "List Price: "
 - Filler pattern: ".+"
 - Post-filler pattern: ""



Simple Template Extraction

- Extract slots in order, starting the search for the filler of the *n*+1 slot where the filler for the *n*th slot ended.
 Assumes slots always in a fixed order.
 - Title
 - Author
 - List price

• Make patterns specific enough to identify each filler always starting from the beginning of the document.



Pre-Specified Filler Extraction

- If a slot has a fixed set of pre-specified possible fillers, text categorization can be used to fill the slot.
 - Job category
 - Company type
- Treat each of the possible values of the slot as a category, and classify the entire document to determine the correct filler.



Wrapper tool-kits

- Wrapper toolkits: Specialized programming environments for writing & debugging wrappers by hand
- Examples
 - World Wide Web Wrapper Factory (W4F)
 [db.cis.upenn.edu/W4F]
 - Java Extraction & Dissemination of Information (JEDI) [www.darmstadt.gmd.de/oasys/projects/jedi]
 - Junglee Corporation



Task: Wrapper Induction

- Handcoding a wrapper isn't very viable
 - sites are numerous, and their surface structure mutates rapidly (around 10% failures each month)
- How about Wrapper Induction ?
 - Sometimes, the relations are structural.
 - Web pages generated by a database.
 - Tables, lists, etc.
 - Wrapper induction is usually regular relations which can be expressed by the *structure* of the document:
 - E.g., the item in bold in the 3rd column of the table is the price



Wrapper induction

Highly regular source documents

Relatively simple extraction patterns

Efficient learning algorithm

- Writing accurate patterns for each slot for each domain (e.g. each web site) requires laborious software engineering.
- Alternative is to use machine learning:
 - Build a training set of documents paired with human-produced filled extraction templates.
 - Learn extraction patterns for each slot using an appropriate machine learning algorithm.



Wrapper induction: Delimiter-based extraction



<HTML><TITLE>Some Country Codes</TITLE> Congo <I>242</I>
 Egypt <I>20</I>
 Belize <I>501</I>
 Spain <I>34</I>
 </BODY></HTML>

Use , , <I>, </I> for extraction



Learning LR wrappers

labeled pages

<HTML><HEAD>Some Country Codes</HEAD>

Congo<1>242</I>

Egypt<1>20</I>

Egize

Egize

Spain

<HTML>

<u>wrapper</u>

 $|r_1, \ldots, l_K, r_K\rangle$

Example: Find 4 strings $\langle , , <| >, <| >, </| > \rangle$ $\langle I_1, I_2, I_2, I_2 \rangle$

LR: Finding r_1

<HTML>< fITLE>Some Country Codes</fitLE> Congo <I>242</I>
 Egypt <I>20</I>
 Belize <I>501</I>
 Spain</br>

> r_1 can be any prefix eg



LR: Finding I_1 , I_2 and r_2

<HTML><TITLE>Some Country Codes</TITLE>
Congo <I>24?</I>

Egypt <I>20</I>

Belize <I>20</I>

Spain <I>34</I>

</BODY></HTML>
can be any prefix

 l_2 can be any suffix eg <I>

can be any suffix

eg



A problem with LR wrappers

Distracting text in head and tail

<HTML><TITLE>Some Country Codes</TITLE>
<BODY>Some Country Codes<<P>
Congo<I>242</I>

Egypt<I>20</I>

Belize<I>501</I>

Spain<I>34</I>

<HR>End</BODY></HTML>



One (of many) solutions: HLRT end of head

Ignore page's head and tail

<HTML><TITLE>Some Country Codes</TITLE> <BODY>Some Country Codes<P> Congo <I>242</I>
 Egypt <I>20</I>
 Belize <I>501</I>
 Spain <I>34</I>
 <HR>End</BODY></HTML>

start of tail

Head-Left-Right-Tail wrappers

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head

body



More sophisticated wrappers

- LR and HLRT wrappers are extremely simple (though useful for ~ 2/3 of real Web sites!)
- Recent wrapper induction research has explored more expressive wrapper classes [See references at end of lecture]
 - Disjunctive delimiters
 - Multiple attribute orderings
 - Missing attributes
 - Multiple-valued attributes
 - Hierarchically nested data
 - Wrapper verification and maintenance (!!)



Natural Language Processing

- If extracting from (semi-)structured text, simple regex patterns usually work.
- If extracting from more unstructured, human-written text, NLP is often necessary.
 - Part-of-speech (POS) tagging: noun, verb, preposition, etc.
 - Syntactic parsing: NP, VP, PP
 - Named Entity Recogition:
 - Semantic categories (via WordNet):
 - KILL: kill, murder, assassinate, strangle, suffocate
- Extraction patterns can then use any of these sources of evidence.
 - Crime victim:
 - Prefiller: [POS: V, Hypernym: KILL]
 - Filler: [Phrase: NP]



Three generations of IE systems

- Hand-Built Systems Knowledge Engineering [1980s–]
 - Rules written by hand
 - Require experts who understand both the systems and the domain
 - Iterative guess-test-tweak-repeat cycle
- Automatic, Trainable Rule-Extraction Systems [1990s-]
 - Rules discovered automatically using predefined templates, using methods like ILP
 - Require huge, labeled corpora (effort is just moved!)
- Statistical Generative Models [1997]
 - One decodes the statistical model to find which bits of the text were relevant, using HMMs or statistical parsers
 - Learning usually supervised; may be semi-supervised

Trainable IE systems

Pros

- Annotating text is simpler
 & faster than writing rules.
- Domain independent
- Domain experts don't need to be linguists or programmers.
- Learning algorithms ensure full coverage of examples.

Cons

- Hand-crafted systems perform better, especially at hard tasks.
- Training data might be expensive to acquire
- May need huge amount of training data
- Hand-writing rules isn't <u>that</u> hard!!



Automatic Pattern-Learning Systems

Pros:

- Portable across domains
- Tend to have broad coverage
- Robust in the face of degraded input.
- Automatically finds appropriate statistical patterns
- System knowledge not needed by those who supply the domain knowledge.

Language

Input

Answers

Language

Input

Trainer

Model

Decoder

- Cons:
 - Annotated training data, and lots of it, is needed.
 - Isn't necessarily better or cheaper than hand-built sol'n
- Examples:
 - Riloff et al., AutoSlog (UMass); Soderland WHISK (UMass); Mooney et al. Rapier (UTexas):
 - learn lexico-syntactic patterns from templates; all quite similar

Answers



WHISK

 Learns a set of "regular expression" patterns to cover training instances

Capitol Hill – 1br twnhome. Fplc D/W W/D. Undergrnd pkg incl \$675. 3 BR, upper flr of turn of ctry HOME. Incl gar, grt N. Hill loc \$995 (206) 999-9999
 <i> (This ad last run on 08/03/97.) </i>

• Given the above as source and training instances:

Rental: Neighborhood: Capitol Hall, Bedrooms: 1, Price: 675 **Rental**: Neighborhood: Capitol Hall, Bedrooms: 3, Price: 995 Structured templates: Requires multi-slot extraction

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46



WHISK walkthrough

Is a covering algorithm

Picks new instances to be annotated to help make better rules (a form of *active learning*) by looking at its error rate

Given a training instance, WHISK tries to produce the most general rule that will cover the instance (Grow_Rule) Whisk(Reservoir) { RulesSet = NULL Training = NULL

Repeat at user's request Select batch of NewInst from Reservoir (User tags the NewInst) Add NewInst to Training Discard rules with error on NewInst

For each Inst in Training For each Tag of Inst If Tag is not cover by RuleSet Rule = Grow_Rule(Inst, Tag, Training) Prune RuleSet



WHISK rule induction

Starts off with empty rule (e.g., for three slots: (*)*(*)*(*)*

- For each slot, anchor the extraction pattern given annotated data:
 - Try using slot terms themselves:
 * (Neighborhood)

@s[Capitol Hill – 1 br twnhme fplc ...

- Try using boundary terms just outside slot (context):
 - @s (*) '-'
- Can use any syntactic semantic class or tag in creating tags, WHISK uses expected error to judge which tag to use in rules
- Test which does better and keep it, then proceed to next slot
 "in WHISK is not greedy, will take up least # of characters to match



Problems with WHISK

- Selecting seeds by random
 - Potential for better approach
 - Prefers semantic over syntactic, syntactic over lexical in cases of Laplacian error ties
 - Should use other information to break ties
- Uses token info instead of chunk info
 - Chunk info can be more useful in certain contexts



Global Rule Induction for Text Documents (GRID)

A generalization of WHISK to a grid framework

- Use all data to select seeds, rather than by random choice
 - Select seeds by coverage and Lapacian error rate
 - Coverage accounts for positive and negative instances
- Uses phrases and chunks rather than tokens
 - More expressive but more expensive and error-prone
 - Features for context vector includes all levels of representation (like WHISK)



• Arrange all slot instances in a table Inst 0: (f_1, w_{-k}) , ... (f_n, w_{-k}) , (f_1, w_0) , ... (f_n, w_0) , (f_1, w_k) , ... (f_n, w_k) Inst 1: (f_1, w_{-k}) , ... (f_n, w_{-k}) , (f_1, w_0) , ... (f_n, w_0) , (f_1, w_k) , ... (f_n, w_k)

Inst m: $(f_1, w_{-k}), \dots (f_n, w_{-k}), (f_1, w_0), \dots (f_n, w_0), (f_1, w_k), \dots (f_n, w_k)$

Look for most I frequent features (coverage) Generate rules from these feature Constrain rules until it meets Laplacian error threshold: (error+1)/(total+1) > epsilon



GRID Example

-2	-1	0
Time	-	3:30 pm
Time	2: Add to constrain rule 1	2p.m.
Time	р. ц	1: All tagged 4
Start	at 3. Add to constrain rule 1	10am
Begin	from 4. Add to constrain rule 1	11:30 AM

Text of 5 positive instances of seminar starting times



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