

Bernard Cheng-Yian Tan

Education Background

1995: Doctor of Philosophy
National University of Singapore

1991: Master of Science
National University of Singapore

1989: Bachelor of Science (Honors)
National University of Singapore

Employment History

2006 - Present: Professor
Department of Information Systems
National University of Singapore

2000 - 2005: Associate Professor
Department of Information Systems
National University of Singapore

1998 - 1999: Assistant Professor
Department of Information Systems
National University of Singapore

1997 - 1998: Lecturer
Department of Information Systems and Computer Science
National University of Singapore

1996 - 1997: Visiting Scholar
Graduate School of Business
Stanford University (United States)

1995 - 1997: Teaching Fellow
Department of Information Systems and Computer Science
National University of Singapore

1992 - 1992: Visiting Scholar
Terry College of Business
University of Georgia (United States)

1991 - 1995: Teaching Assistant
Department of Information Systems and Computer Science
National University of Singapore

1989 - 1991: Research Assistant
 Department of Information Systems and Computer Science
 National University of Singapore

University Service

- 2004 - 2006: Affiliate
 Centre for Development of Teaching and Learning
 National University of Singapore
- 2004 - 2005: Member (University Teaching Excellence Committee)
 National University of Singapore
- 2002 - 2007: Head
 Department of Information Systems
 National University of Singapore
- 2000 - 2002: Assistant Dean (Corporate Communications)
 School of Computing
 National University of Singapore
- 2000 - 2002: Chairman (Search Committee)
 Department of Information Systems
 National University of Singapore
- 2000 - 2002: Member (Web Management Committee)
 National University of Singapore
- 2000 - 2002: Member (Incubation Centre Management Committee)
 School of Computing
 National University of Singapore
- 1998 - 2000: Member (Curriculum Committee)
 School of Computing
 National University of Singapore

Research Background

1. Research honors

- Honorable Mention for Best Paper Award (2003)
IEEE Transactions on Engineering Management
- Young Researcher Award (2002) – the highest university research award for faculties below age of 40
 National University of Singapore
- Invited Keynote Speaker (2000)
Asia-Europe Forum on Culture in the Cyber Age
- Runner-Up in ICIS Doctoral Dissertation Competition (1995)
Sixteenth Annual International Conference on Information Systems

- Fellow in ICIS Doctoral Consortium (1993)
Fourteenth Annual International Conference on Information Systems
- Honorable Mention for Best Paper Award in Information Systems (1992)
Twentieth Annual Administrative Sciences Association of Canada Conference

2. Research grants

- Principal Investigator
Knowledge Management
(National University of Singapore, S\$228,000)
Virtual Communities
(National University of Singapore, S\$75,440)
Global Electronic Commerce – Project completed
(National University of Singapore, S\$52,000)
Cross-Cultural Research on Information Systems – Project completed
(National University of Singapore, S\$148,955)
- Collaborator
Internet Commerce
(Hong Kong Research Grants Council, HK\$350,000)
Online Information Privacy
(National University of Singapore, S\$257,000)

3. Research interests

- Cross-Cultural Issues in Information Systems
- Virtual Communities
- Knowledge Management
- Internet Information Privacy
- Software Project Management

Teaching Background

1. Teaching honors

- Outstanding Educator Award (2004) – the highest university teaching award
National University of Singapore
- Excellent Teacher Award (2003)
National University of Singapore
- Teaching Excellence Award (2000)
School of Computing, National University of Singapore

2. Graduate courses taught

- Global Project Coordination
(joint course with Stanford University and Swedish Royal Institute of Technology)

3. Undergraduate courses taught

- Strategic Planning for Information Systems
- Software Project Management
- Systems Analysis and Design
- Financial and Managerial Accounting
- Investment Technology and Techniques

Professional Service (International Journals)

1. Editorial board member of international journals

- *Journal of the AIS*
Senior Editor: July 2006 – Present; Associate Editor: July 2002 – June 2006
- *Journal of Management Information Systems*
Editorial Board Member: April 2006 – Present
- *Management Science*
Associate Editor: July 2005 – Present
- *IEEE Transactions on Engineering Management*
Editorial Board Member: April 2004 – Present
- *MIS Quarterly*
Senior Editor: January 2004 – Present; Associate Editor: January 1999 – December 2001
- *e-Service Journal*
Senior Editor: January 2003 – Present
- *Journal of Global Information Management*
Associate Editor: January 2002 – Present
- *International Journal of Distance Education Technologies*
Associate Editor: January 2002 – Present
- *Information and Management*
Editorial Board Member: August 2000 – Present

2. Reviewer for international journals

- *Academy of Management Review*
- *ACM Transactions on Information Systems*
- *Communications of the ACM*
- *Decision Support Systems*
- *Electronic Commerce Research Journal*
- *European Journal of Information Systems*
- *Group Decision and Negotiation*
- *Human Communication Research*
- *IEEE Transactions on Engineering Management*
- *IEEE Transactions on Professional Communication*
- *IEEE Transactions on Systems, Man, and Cybernetics*
- *Information and Management*
- *Information Systems Journal*
- *Information Systems Research*
- *Information Technology and People*
- *International Journal of Electronic Commerce*
- *International Journal of Human-Computer Studies*
- *Journal of Management Information Systems*
- *Journal of the AIS*
- *Management Science*
- *MIS Quarterly*
- *Omega: The International Journal of Management Science*
- *Organization Science*

Professional Service (International Conferences)

1. Committee member of international conferences

- *International Conference on Information Systems (ICIS)* – Program Track Co-Chair (2007)
- *International Conference on Information Systems (ICIS)* – Program Track Co-Chair (2006)
- *Pacific-Asia Conference on Information Systems (PACIS)* – Program Co-Chair (2006)
- *Pacific-Asia Conference on Information Systems (PACIS)* – Program Track Co-Chair (2005)
- *International Conference on Information Systems (ICIS)* – Program Track Co-Chair (2004)
- *Asia-Pacific Software Engineering Conference (APSEC)* – Finance Co-Chair (2000)

2. Program committee member of international conferences

- *ACM SIGGROUP International Conference on Supporting Group Work (GROUP)* 2001
- *Group Decision and Negotiation Conference (GDN)* 2001
- *Information Resource Management Association International Conference (IRMA)* 2003, 2004, 2005, 2006
- *International Conference on Information Systems (ICIS)* 1998, 2004, 2005, 2006, 2007
- *International Federation for Information Processing Conference (IFIP)* 1998, 1999, 2000, 2001, 2002, 2003
- *Pacific-Asia Conference on Information Systems (PACIS)* 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007
- *Workshop on Information Technologies and Systems (WITS)* 2002

3. Reviewer for international conferences

- *ACM SIGGROUP International Conference on Supporting Group Work (GROUP)*
- *Americas Conference on Information Systems (AMCIS)*
- *Group Decision and Negotiation Conference (GDN)*
- *Hawaii International Conference on System Sciences (HICSS)*
- *Information Resource Management Association International Conference (IRMA)*
- *International Conference on Information Systems (ICIS)*
- *International Federation for Information Processing Conference (IFIP)*
- *Pacific-Asia Conference on Information Systems (PACIS)*
- *Workshop on Information Technologies and Systems (WITS)*

Professional Service (Grant Agencies and Book Publishers)

1. Reviewer for research proposals

- National Science Foundation (United States)
- Hong Kong Research Council
- Australian Research Council

2. Reviewer for book publishers

- Idea Group Publishing
- John Wiley and Sons
- Sage Publications
- World Scientific Publishing

Professional Service (Professional Associations and Educational Institutions)

1. Member of professional associations

- Association for Information Systems (AIS)
- Institute for Operations Research and the Management Sciences (INFORMS)

2. Committee member of professional associations

- Association for Information Systems (AIS) – Nominating Committee Member (1999, 2001, 2005)
- Association for Information Systems (AIS) – Council Member for Asia-Pacific Region (July 2004 – June 2006)

3. Advisor to educational institutions

- City University of Hong Kong – External Examiner (October 2004 – September 2007)
- Universitas 21 Global – Reviewer for Masters Program (August 2003 – October 2003)
- Open University of Hong Kong – External Examiner (October 2002 – October 2005)
- Institute of Systems Science – Management Board (September 2002 – April 2009)
- Temasek Polytechnic – External Examiner (July 2002 – June 2006)

Publications (Journal Papers)

Bhandar, M., Pan, S.L. and Tan, B.C.Y. "Towards Understanding the Roles of Social Capital in Knowledge Integration: A Case Study of a Collaborative IS Project," *Journal of the American Society for Information Science and Technology*, 2007, Forthcoming.

Phang, C.W., Sutanto, J., Kankanhalli, A., Li, Y., Tan, B.C.Y. and Teo, H.H. "Senior Citizens Acceptance of Information Systems: A Study in the Context of E-Government Services," *IEEE Transactions on Engineering Management*, 2007, Forthcoming.

Xu, Y.J., Tan, B.C.Y. and Yang, L. "Who will You Ask? An Empirical Study of Interpersonal Task Information Seeking," *Journal of the American Society for Information Science and Technology*, 2006, Forthcoming.

Hui, K.L., Tan, B.C.Y. and Goh, C.Y. "Online Information Disclosure: Motivators and Measurements," *ACM Transactions on Internet Technology*, November 2006, Volume 6, Number 4, Forthcoming.

Li, Y., Tan, C.H., Teo, H.H. and Tan, B.C.Y. "Innovative Usage of Information Technology in Organizations: Do CIO Characteristics Make a Difference?" *IEEE Transactions on Engineering Management*, May 2006, Volume 53, Number 2, pp. 177-190.

Kankanhalli, A., Tan, B.C.Y. and Wei, K.K. "Understanding Seeking from Electronic Knowledge Repositories: An Empirical Study," *Journal of the American Society for Information Science and Technology*, September 2005, Volume 56, Number 11, pp. 1156-1166.

Kankanhalli, A., Tan, B.C.Y. and Wei, K.K. "Contributing Knowledge to Electronic Knowledge Repositories: An Empirical Investigation," *MIS Quarterly*, March 2005, Volume 29, Number 1, pp. 113-143.

Kankanhalli, A., Tan, B.C.Y., Wei, K.K. and Holmes M.C. "Cross-Cultural Differences and Information Systems Developer Values," *Decision Support Systems*, November 2004, Volume 38, Number 2, pp. 183-195.

Sia, C.L., Teo, H.H., Tan, B.C.Y. and Wei, K.K. "Effects of Environmental Uncertainty on Organizational Intention to Adopt Distributed Work Arrangements," *IEEE Transactions on Engineering Management*, August 2004, Volume 51, Number 3, pp. 253-267.

Heng, C.S., Tan, B.C.Y. and Wei, K.K. "De-Escalation of Commitment in Software Projects: Who Matters? What Matters?" *Information and Management*, October 2003, Volume 41, Number 1, pp. 99-110.

Heng, C.S., Tan, B.C.Y. and Wei, K.K. "Willingness to Continue with Software Projects: Effects of Feedback Direction and Optimism under High and Low Accountability Conditions," *Journal of the A/S*, September 2003, Volume 4, Number 4, pp. 171-194.

Kankanhalli, A., Tanudidjaja, F., Sutanto, J. and Tan, B.C.Y. "Role of IT in Successful Knowledge Management Initiatives," *Communications of the ACM*, September 2003, Volume 46, Number 9, pp. 69-73.

Kankanhalli, A., Teo, H.H., Tan, B.C.Y. and Wei, K.K. "An Integrative Study of Information Systems Security Effectiveness," *International Journal of Information Management*, April 2003, Volume 23, Number 2, pp. 139-154.

Huang, W.W., Wei, K.K., Watson, R.T. and Tan, B.C.Y. "Supporting Virtual Team-Building with a GSS: An Empirical Investigation," *Decision Support Systems*, March 2003, Volume 34, Number 4, pp. 359-367.

Tan, B.C.Y., Smith, H.J., Keil, M and Montealegre, R. "Reporting Bad News about Software Projects: Impact of Organizational Climate and Information Asymmetry in an Individualistic and a Collectivistic Culture," *IEEE Transactions on Engineering Management*, February 2003, Volume 50, Number 1, pp. 64-77 (Honorable Mention for Best Paper Award in 2003).

Kankanhalli, A., Tan, B.C.Y. and Wei, K.K. "Managing Knowledge Workers: A Technological Perspective," *Journal of Information and Knowledge Management*, March 2002, Volume 1, Number 1, pp. 1-9 (Invited Paper).

Sia, C.L., Tan, B.C.Y. and Wei, K.K. "Group Polarization and Computer-Mediated Communication: Effects of Communication Cues, Social Presence, and Anonymity," *Information Systems Research*, March 2002, Volume 13, Number 1, pp. 70-90.

Lam, C.K.M. and Tan, B.C.Y. "The Internet is Changing the Music Industry," *Communications of the ACM*, August 2001, Volume 44, Number 8, pp. 62-68.

Png, I.P.L., Tan, B.C.Y. and Wee, K.L. "Dimensions of National Culture and Corporate Adoption of IT Infrastructure," *IEEE Transactions on Engineering Management*, February 2001, Volume 48, Number 1, pp. 36-45.

Tan, B.C.Y., Wei, K.K., Huang, W.W. and Ng, G.N. "A Dialogue Technique to Enhance Electronic Communication in Virtual Teams," *IEEE Transactions on Professional Communication*, June 2000, Volume 43, Number 2, pp. 153-165.

Keil, M., Tan, B.C.Y., Wei, K.K., Saarinen, T., Tuunainen, V. and Wassenaar, A. "A Cross-Cultural Study on Escalation of Commitment Behavior in Software Projects," *MIS Quarterly*, June 2000, Volume 24, Number 2, pp. 299-325.

Tan, B.C.Y., Wei, K.K. and Lee-Partridge, J.E. "Effects of Facilitation and Leadership on Meeting Outcomes in a Group Support System Environment," *European Journal of Information Systems*, December 1999, Volume 8, Number 4, pp. 233-246.

Chan, H.C., Tan, B.C.Y. and Wei, K.K. "Three Important Determinants of User Performance for Database Retrieval," *International Journal of Human-Computer Studies*, November 1999, Volume 51, Number 5, pp. 895-918.

Sia, C.L., Tan, B.C.Y. and Wei, K.K. "Can a Group Support System Stimulate Group Polarization? An Empirical Study," *IEEE Transactions on Systems, Man, and Cybernetics (Part C)*, May 1999, Volume 29, Number 2, pp. 227-237.

Huang, W., Wei, K.K. and Tan, B.C.Y. "Compensating Effects of GSS on Group Performance," *Information and Management*, April 1999, Volume 35, Number 4, pp. 195-202.

Tan, B.C.Y., Wei, K.K., Sia, C.L. and Raman, K.S. "A Partial Test of the Task-Medium Fit Proposition in a Group Support System Environment," *ACM Transactions on Computer-Human Interaction*, March 1999, Volume 6, Number 1, pp. 47-66.

Tan, B.C.Y., Wei, K.K. and Watson, R.T. "The Equalizing Impact of a Group Support System on Status Differentials," *ACM Transactions on Information Systems*, January 1999, Volume 17, Number 1, pp. 77-100.

Tan, B.C.Y., Wei, K.K., Watson, R.T., Clapper, D.L. and McLean, E.R. "Computer-Mediated Communication and Majority Influence: Assessing the Impact in an Individualistic and a Collectivistic Culture," *Management Science*, September 1998, Volume 44, Number 9, pp. 1263-1278.

Tan, B.C.Y., Wei, K.K., Watson, R.T. and Walczuch, R.M. "Reducing Status Effects with Computer-Mediated Communication: Evidence from Two Distinct National Cultures," *Journal of Management Information Systems*, July 1998, Volume 15, Number 1, pp. 119-141.

Teo, H.H., Tan, B.C.Y. and Wei, K.K. "Organizational Transformation using Information Technology: The Case of Tradenet in Singapore," *Journal of Management Information Systems*, April 1997, Volume 13, Number 4, pp. 139-165.

Sia, C.L., Tan, B.C.Y., Teo, H.H. and Wei, K.K. "Applying Total Quality Concepts to Continuous Process Redesign," *International Journal of Information Management*, April 1997, Volume 17, Number 2, pp. 83-93.

Sia, C.L., Tan, B.C.Y. and Wei, K.K. "Effects of GSS Interface and Task Type on Group Interaction: An Empirical Study," *Decision Support Systems*, April 1997, Volume 19, Number 4, pp. 289-299.

Wei, K.K., Tan, B.C.Y., Sia, C.L. and Raman, K.S. "Hypertext: A New Approach to Construct Group Support Systems," *International Journal of Information Management*, June 1996, Volume 16, Number 3, pp. 163-181.

Sia, C.L., Tan, B.C.Y. and Wei, K.K. "Exploring the Effects of Some Display and Task Factors on GSS User Groups," *Information and Management*, January 1996, Volume 30, Number 1, pp. 35-41.

Tan, B.C.Y., Sia, C.L., Teo, H.H. and Wei, K.K. "Maximizing the Gains from Strategic Information Systems through an Integrated Planning Approach," *International Journal of Computer Applications in Technology*, December 1995, Volume 8, Number 6, pp. 307-314.

Tan, B.C.Y., Watson, R.T. and Wei, K.K. "National Culture and Group Support Systems: Filtering Communication to Dampen Power Differentials," *European Journal of Information Systems*, May 1995, Volume 4, Number 2, pp. 82-92.

Tan, B.C.Y., Teo, H.H. and Wei, K.K. "Promoting Consensus in Small Decision Making Groups," *Information and Management*, April 1995, Volume 28, Number 4, pp. 251-259.

Teo, H.H., Tan, B.C.Y., Wei, K.K. and Woo, L.Y. "Reaping EDI Benefits through a Proactive Approach," *Information and Management*, March 1995, Volume 28, Number 3, pp. 185-195.

Tan, B.C.Y., Raman, K.S. and Wei, K.K. "An Empirical Study of the Task Dimension of Group Support System," *IEEE Transactions on Systems, Man, and Cybernetics*, July 1994, Volume 24, Number 7, pp. 1054-1060.

Wei, K.K., Chan, H.C. and Tan, B.C.Y. "Building a Database Feedback System," *Journal of Microcomputer Applications*, January 1994, Volume 17, Number 1, pp. 1-15.

Publications (Conference Papers)

Xu, H., Teo, H.H. and Tan, B.C.Y. "Information Privacy in the Digital Era: An Exploratory Research Framework," *Proceedings of the Twelfth Annual Americas Conference on Information Systems*, Acapulco, Mexico, 4 to 6 August 2006.

Xu, H., Teo, H.H. and Tan, B.C.Y. "Predicting the Adoption of Location-Based Services: The Roles of Trust and Perceived Privacy Risk," *Proceedings of the Twenty-Sixth Annual International Conference on Information Systems*, Las Vegas (Nevada), United States, 11 to 14 December 2005, pp. 897-910

Bhandar, M., Pan, S.L., Tan, B.C.Y. and Goh, P.G. "Roles of Social Capital in Collaborative IS Projects," *Proceedings of the Thirteenth Annual European Conference on Information Systems*, Regensburg, Germany, 26 to 28 May 2005.

Bhandar, M., Pan, S.L., Tan, B.C.Y. and Goh, P.G. "Integrating Knowledge across Organizations: The Role of Social Capital," *Proceedings of the Sixteenth Annual Information Resources Management Association International Conference*, San Diego (California), United States, 15 to 18 May 2005.

Sutanto, J., Phang, C.W., Kuan, M.H.H., Kankanhalli, A. and Tan, B.C.Y. "Vicious and Virtuous Cycles in Global Virtual Team Role Coordination," *Proceedings of the Thirty-Eighth Annual Hawaii International Conference on System Sciences*, Big Island (Hawaii), United States, 3 to 6 January 2005.

Sutanto, J., Kankanhalli, A. and Tan, B.C.Y. "Task Coordination in Global Virtual Teams," *Proceedings of the Twenty-Fifth Annual International Conference on Information Systems*, Washington (District of Columbia), United States, 12 to 15 December 2004, pp. 807-819.

Lu, Y., Tan, B.C.Y. and Hui, K.L. "Inducing Consumers to Disclose Personal Information to Internet Businesses with Social Adjustment Benefits," *Proceedings of the Twenty-Fifth Annual International Conference on Information Systems*, Washington (District of Columbia), United States, 12 to 15 December 2004, pp. 571-581.

Tang, C., Kankanhalli, A. and Tan, B.C.Y. "Evaluation of Electronic Knowledge Repositories," *Proceedings of the Eighth Pacific-Asia Conference on Information Systems*, Shanghai, China, 8 to 11 July 2004, pp. 1677-1690.

Sutanto, J., Phang, C.W., Kankanhalli, A. and Tan, B.C.Y. "Towards a Process Model of Media Usage in Global Virtual Teams," *Proceedings of the Twelfth Annual European Conference on Information Systems*, Turku, Finland, 14 to 16 June 2004.

Sutanto, J., Kankanhalli, A. and Tan, B.C.Y. "A Conceptual Framework for Coordination in Global Virtual Teams," *Proceedings of the Fifteenth Annual Information Resources Management Association International Conference*, New Orleans (Louisiana), United States, 23 to 26 May 2004.

Kankanhalli, A. and Tan, B.C.Y. "A Review of Metrics for Knowledge Management Systems and Knowledge Management Initiatives," *Proceedings of the Thirty-Seventh Annual Hawaii International Conference on System Sciences*, Big Island (Hawaii), United States, 5 to 8 January 2004, Track 8, Paper 238a, pp. 1-8.

Xu, Y.J., Tan, B.C.Y., Hui, K.L. and Tang, W.K. "Consumer Trust and Online Information Privacy," *Proceedings of the Twenty-Fourth Annual International Conference on Information Systems*, Seattle (Washington), United States, 14 to 17 December 2003, pp. 538-548.

Tanudidjaja, F., Kankanhalli, A. and Tan, B.C.Y. "Knowledge Integration in Global Virtual Teams," *Proceedings of the Seventh Pacific-Asia Conference on Information Systems*, Adelaide, Australia, 11 to 13 July 2003, pp. 1210-1223.

Tam, E.C., Hui, K.L. and Tan, B.C.Y. "What Do They Want? Motivating Consumers to Disclose Personal Information to Internet Businesses," *Proceedings of the Twenty-Third Annual International Conference on Information Systems*, Barcelona, Spain, 15 to 18 December 2002, pp. 11-21.

Cheong, D.K.F. and Tan, B.C.Y. "Applications Service Adoption in Small and Medium Enterprises," *Proceedings of the Sixth Pacific-Asia Conference on Information Systems*, Tokyo, Japan, 2 to 4 September 2002, pp. 159-164.

Kankanhalli, A., Tan, B.C.Y. and Wei, K.K. "Seeking Knowledge in Electronic Knowledge Repositories: An Exploratory Study," *Proceedings of the Twenty-Second Annual International Conference on Information Systems*, New Orleans (Louisiana), United States, 16 to 19 December 2001, pp. 123-133.

Shek, S.P.W., Sia, C.L., Teo, H.H. and Tan, B.C.Y. "The Impact of Bureaucratic Control on Organizational Predisposition Towards Distributed Work Arrangements: An Empirical Study," *Proceedings of the Fifth Pacific-Asia Conference on Information Systems*, Seoul, Republic of Korea, 20 to 22 June 2001, pp. 1034-1050.

Pan, S.L., Hui, K.L. and Tan, B.C.Y. "The Impact of Internet on Education: Towards an Emerging Paradigm," *Proceedings of the Fifth Pacific-Asia Conference on Information Systems*, Seoul, Republic of Korea, 20 to 22 June 2001, pp. 290-301.

Kankanhalli, A., Tan, B.C.Y. and Wei, K.K. "Technology, Culture, and Conflict in Virtual Teams: A Case Study," *Proceedings of the Eleventh Annual Australasian Conference on Information Systems*, Brisbane, Australia, 6 to 8 December 2000, p. 42.

Tan, B.C.Y. "Will the Internet Balkanize Culture?" *Proceedings of the Asia-Europe Forum on Culture in the Cyber Age*, Kyongju, Republic of Korea, 23 to 25 October 2000, pp. 125-131 (Invited Keynote Paper).

Sia, C.L., Teo, H.H., Tan, B.C.Y. and Wei, K.K. "Examining Environmental Influences on Organizational Perceptions and Predisposition toward Distributed Work Arrangements: A Path Model," *Proceedings of the Nineteenth Annual International Conference on Information Systems*, Helsinki, Finland, 13 to 16 December 1998, pp. 88-102.

Tan, S.S.L., Teo, H.H., Tan, B.C.Y. and Wei, K.K. "Environmental Scanning on the Internet," *Proceedings of the Nineteenth Annual International Conference on Information Systems*, Helsinki, Finland, 13 to 16 December 1998, pp. 76-87.

Tan, S.S.L., Teo, H.H., Tan, B.C.Y. and Wei, K.K. "Developing a Preliminary Framework for Knowledge Management in Organizations," *Proceedings of the Fourth Annual Americas Conference on Information Systems*, Baltimore (Maryland), United States, 14 to 16 August 1998, pp. 629-631.

Huang, W., Wei, K.K., Tan, B.C.Y. and Raman, K.S. "Why does a GSS Fail to Enhance Group Consensus and Satisfaction? An Investigation from an Influence Process Perspective," *Proceedings of the Thirtieth Annual Hawaii International Conference on System Sciences*, Kihei (Hawaii), United States, 7 to 10 January 1997, Volume 2, pp. 104-113.

Sia, C.L., Tan, B.C.Y. and Wei, K.K. "Will Distributed GSS Groups Make More Extreme Decisions? An Empirical Study," *Proceedings of the Seventeenth Annual International Conference on Information Systems*, Cleveland (Ohio), United States, 15 to 18 December 1996, pp. 326-338.

Huang, W., Tan, B.C.Y., Watson, R.T., Wei, K.K. and Xi, Y.M. "Group Support Systems for Modern Decision Making in China: An Advanced and Effective Technology," *Proceedings of the International Conference on Management Science and the Economic Development of China*, Hong Kong, 16 to 19 July 1996, pp. 948-956.

Teo, H.H., Tan, B.C.Y. and Wei, K.K. "Innovation Diffusion Theory as a Predictor of Adoption Intention for Financial EDI," *Proceedings of the Sixteenth Annual International Conference on Information Systems*, Amsterdam, The Netherlands, 10 to 13 December 1995, pp. 155-165.

Holmes, M., Spence, W., Tan, B.C.Y., Wei, K.K. and Wu, B.J. "A Preliminary Cultural Comparison of Information Systems Professionals in Singapore and Taiwan: A Field Survey," *Proceedings of the Second Pacific Asia Conference on Information Systems*, Singapore, 29 June to 2 July 1995, pp. 63-70.

Holmes, M., Spence, W., Tan, B.C.Y., Wei, K.K., Wu, B.J. and Mills, A. "A Comparative Survey of Information Systems Professionals in Singapore, Taiwan, the United Kingdom, and the United States," *Proceedings of the First Annual Meeting of The Institute for Operations Research and the Management Sciences*, Singapore, 25 to 28 June 1995, p. 71.

Teo, H.H., Tan, B.C.Y., Wei, K.K. and Woo, L.Y. "Leveraging EDIS to Improve Organizational and Interorganizational Productivity: Findings from the World's Busiest Port," *Proceedings of the Fifteenth Annual International Conference on Information Systems*, Vancouver (British Columbia), Canada, 14 to 17 December 1994, pp. 175-186.

Chan, H.C., Tan, B.C.Y. and Wei, K.K. "The Query Cube: A Framework for Assessing User Productivity with Database Information Retrieval," *Proceedings of the Fifteenth Annual International Conference on Information Systems*, Vancouver (British Columbia), Canada, 14 to 17 December 1994, pp. 61-71.

Wei, K.K., Tan, B.C.Y., Tan, S.T. and Chan, H.C. "Realizing the Potential of the Virtual Classroom," *Proceedings of the International Conference on Information Technology*, Kuala Lumpur, Malaysia, 9 to 12 August 1994, pp. 574-584.

Tan, B.C.Y., Wei, K.K. and Watson, R.T. "Dampening Status Influence using a Group Support System: An Empirical Study," *Proceedings of the Fourteenth Annual International Conference on Information Systems*, Orlando (Florida), United States, 5 to 8 December 1993, pp. 77-89.

Tan, B.C.Y. "An Empirical Study on the Impact of a GSS on Status Differentials in Small Group Meetings," *Paper presented at the Doctoral Consortium of the Fourteenth Annual International Conference on Information Systems*, Tallahassee (Florida), United States, 3 to 5 December 1993.

Tan, B.C.Y., Teo, H.H., Raman, K.S. and Wei, K.K. "Group Support Systems in Practice: Theory and Products" *Proceedings of the Fifth Defence Research and Development MINDEF-NUS Seminar*, Singapore, 3 December 1993, pp. 76-82.

Wei, K.K., Tan, B.C.Y. and Sia, C.L. "Software Support for Chinese Group Decision Making," *Proceedings of the Third International Conference for Young Computer Scientists*, Beijing, China, 15 to 17 July 1993, pp. 9.01-9.04.

Raman, K.S., Tan, B.C.Y. and Wei, K.K. "An Empirical Study of Task Type and Communication Medium in GDSS," *Proceedings of the Twenty-Sixth Annual Hawaii International Conference on System Sciences*, Wailea (Hawaii), United States, 5 to 8 January 1993, Volume 4, pp. 161-168.

Tan, B.C.Y., Watson, R.T., Wei, K.K., Raman, K.S. and Kerola, P.K. "National Culture and Group Support Systems: Examining the Situation where Some People are More Equal than Others," *Proceedings of the Twenty-Sixth Annual Hawaii International Conference on System Sciences*, Wailea (Hawaii), United States, 5 to 8 January 1993, Volume 4, pp. 132-141.

Raman, K.S., Wei, K.K. and Tan, B.C.Y. "Group Decision Support Systems," *Proceedings of the Eleventh South East Asia Regional Computer Conference*, Kuala Lumpur, Malaysia, 11 to 14 August 1992, pp. 29.01-29.16.

Tan, B.C.Y., Woo, L.Y. and Wei, K.K. "Planning for Strategic Information Systems in the 1990s," *Proceedings of the Eleventh South East Asia Regional Computer Conference*, Kuala Lumpur, Malaysia, 11 to 14 August 1992, pp. 14.01-14.14.

Tan, B.C.Y., Woo, L.Y. and Wei, K.K. "Success Factors for Strategic Information Systems," *Proceedings of the Second Annual International Conference of Pacific Region Management*, Washington (District of Columbia), United States, 7 to 9 August 1992, pp. 237-244.

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