



Text Processing on the Web

Week 13

Learning to Rank / Revision

(source of LeToR slides from Tie-Yan Liu @ MSRA)



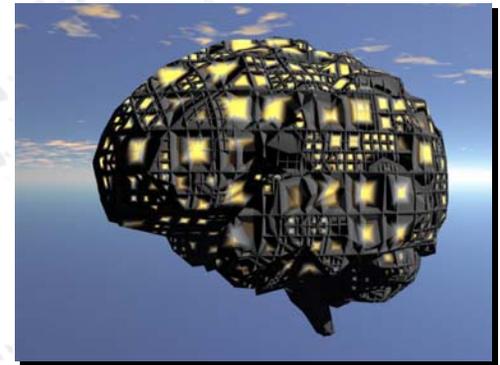
Conventional Ranking Models

- Content relevance
 - Boolean model, vector space model, probabilistic BM25 model, language model
- Page importance
 - Link analysis: HITS, PageRank, etc.
 - And by log mining



Machine Learning Can Help

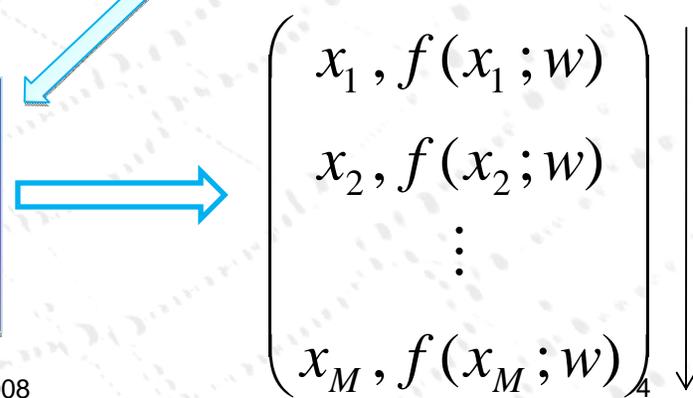
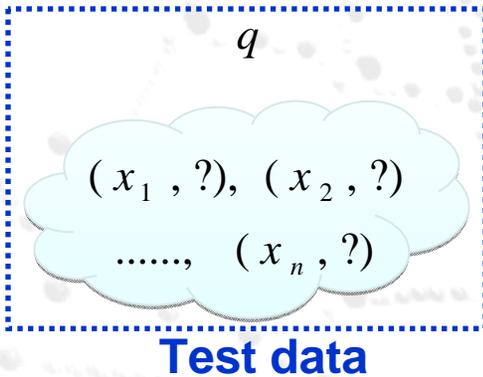
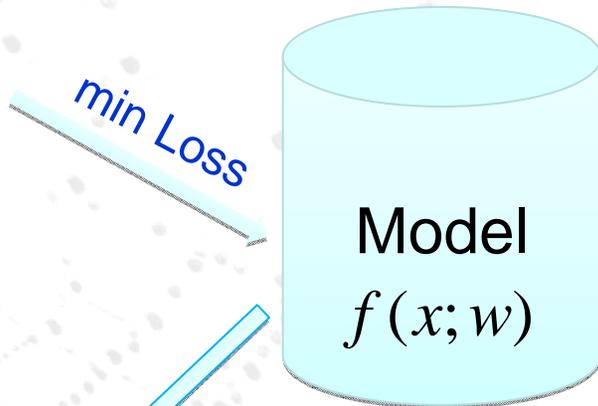
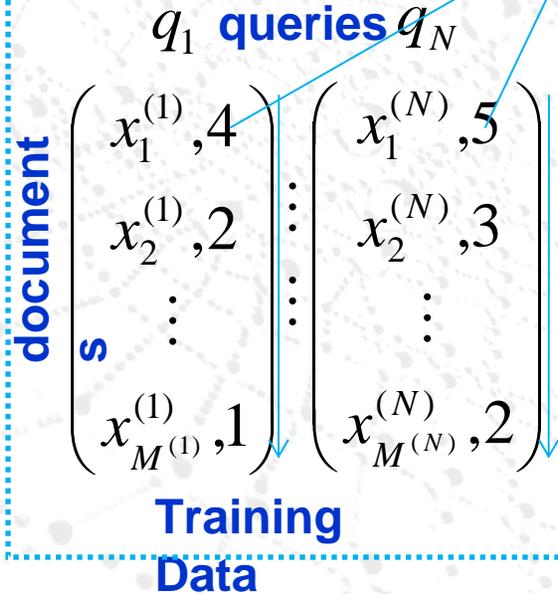
- Machine learning is an effective tool
 - To automatically tune parameters
 - To combine multiple evidence
 - To avoid over-fitting (by means of regularization, etc.)
- **Learning to Rank**
 - Use machine learning technologies to train the ranking model
 - A hot research topic these years





Learning to Rank

Labels refer to the judgments in IR evaluation





The general idea

- Training examples in the form of $\langle Q, d, \{rel, \overline{rel}\} \rangle$
- Simple: replace $\langle Q, d \rangle$ with features: $\vec{x} = \{x_0, x_1, \dots, x_n\}$
 - **Similarity** of Q, d
 - **Density** of Q within d
 - Other factors PageRank, etc.
- Train a simple learner on this data to get a probabilistic belief of
- Rank by belief on rel to \overline{rel}



Least Squares Retrieval Function

(N. Fuhr, TOIS 1989)

- Relevance judgment for a query-document pair is represented by a vector:
 - For binary judgment: $y = (1, 0)$ or $(0, 1)$
- Use a polynomial function as the ranking function $f(x)$.
- Use least square error (LSE) method to learn the regression function

$$\min \sum_{i=1}^N \sum_{j=1}^{M^{(i)}} \left| y_j^{(i)} - f(x_j^{(i)}) \right|^2$$



Discriminative Model for IR

(R. Nallapati, SIGIR 2004)

- Idea: Use discriminative modeling instead of generative model
- Generative models (i.e. via $P(d/R) \cdot P(R)$) include BIR and language model (in their interpretation)
- Discriminative learning algorithms (i.e. model $P(R/d)$ directly) used:
 - Maximum Entropy
 - Support Vector Machines



Conventional ML Approach

- These are examples of a direct ML approach
- Apply regression or classification methods to solve the problem of ranking
 - Regard binary judgments or multi-valued discrete as “non-ordered” categories, or real values.
 - Although ground truths are neither “non-ordered” categories nor real values.

Serious shortcomings. What's the problem?



Ordinal Regression

- Confusion between **relevance** with **ranking**
 - Absolute and independent relevance assumed
 - But relevance is relative and defined only among documents for the same query: a non-rel doc for a popular query may have higher TF than a rel doc for a rare query
 - Also we don't necessary care about relevance
 - Care about ranking w.r.t other possible candidate d_n , especially at top ranks
 - Relative order is important: don't need to predict accurate category, or value of $f(x)$.



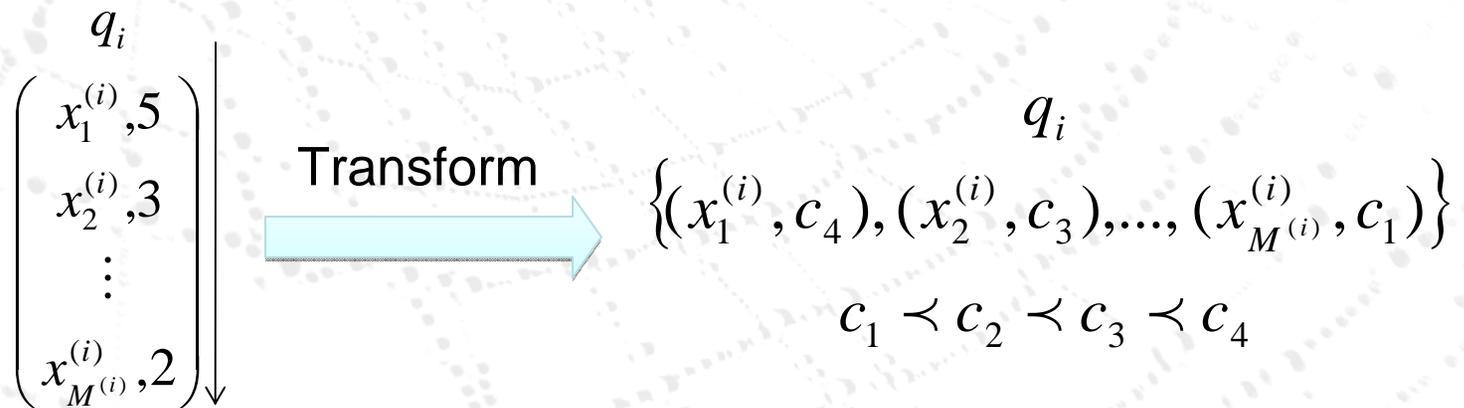
Bridging the Gap

- Go beyond conventional ML methods
 1. Ordinal regression (*a pointwise approach*)
 - Target the ground truth of multi-valued discrete.
 2. Preference learning (*a pairwise approach*)
 - Target the ground truth of pairwise preference.
 - Also compatible with that of multi-valued discrete.
 3. Listwise ranking (*a listwise approach*)
 - Target the ground truth of partial / total order.
 - Also compatible with other types of ground truths.



1. Ordinal Regression: A Pointwise Approach

- Input space
 - Features of a single document (w.r.t. a query): $X \in R^T$
- Output space
 - Ordered categories: $Y \in \{c_1 \prec c_2 \prec \dots \prec c_K\}$





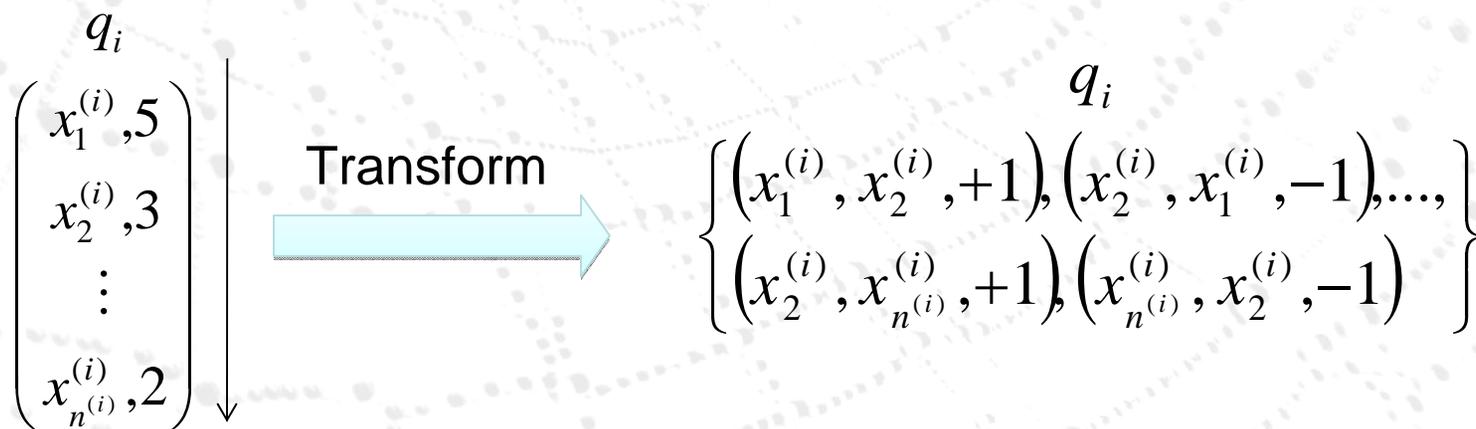
Ordinal Regression vs. Regression/Classification

- Regression: Real values
 - Classification: Non-ordered categories
 - Ordinal regression: Discrete values / Ordered categories
-
- Ordinal regression can be regarded as something between regression and classification.



2. Preference Learning: A Pairwise Approach

- Input space: two documents
 - Document pairs: $(X_u, X_v) \in R^T \times R^T$
- Output space
 - Preference: $Y \in \{+1, -1\}$
 - Use pairs of features or differences between the two vectors





Learning to Order Things

(W. Cohen, R. Schapire, et al. NIPS 1998)

- Pairwise ranking function

$$- f(x_u, x_v) = \sum w_t f_t(x_u, x_v)$$

- **Important:** pairwise loss function

$$- L(f) = \frac{\sum_{i=1}^N \sum_{x_u^{(i)} \succ x_v^{(i)}} (1 - f(x_u^{(i)}, x_v^{(i)}))}{\sum_{i=1}^N \sum_{x_u^{(i)} \succ x_v^{(i)}} 1}$$

- A weighted majority algorithm is used to learn the parameters w from the pairwise ground truth.



Learning to Order Things

- Go from pairwise preferences to a total order:

- $\max_{\rho} AGREE(\rho, f) = \sum_{x_u, x_v: \rho(x_u) > \rho(x_v)} f(x_u, x_v)$

- Con: the optimal total order construction is proven NP hard.

- Then must approximate:

- Use a greedy ordering
 - Proven: the agreement for the approximation algorithm is at least half the optimal agreement



Ranking SVM

(R. Herbrich, T. Graepel, et al. , Advances in Large Margin Classifiers, 2000; T. Joachims, KDD 2002)

- Formally discussed that ordinal regression can be solved by pairwise preference learning

$$\min \frac{1}{2} \|w\|^2 + C \sum_{i=1}^N \sum_{u,v} \xi_{uv}^{(i)}$$

$$\langle w, x_u^{(i)} - x_v^{(i)} \rangle \geq 1 - \xi_{uv}^{(i)}, \text{ if } x_u^{(i)} \succ x_v^{(i)}.$$

$$\xi_{uv}^{(i)} \geq 0.$$

$x_u - x_v$ as positive instance of learning

Use SVM to perform binary classification on these instances, to learn model parameter w

$$f(x; \hat{w}) = \langle \hat{w}, x \rangle$$

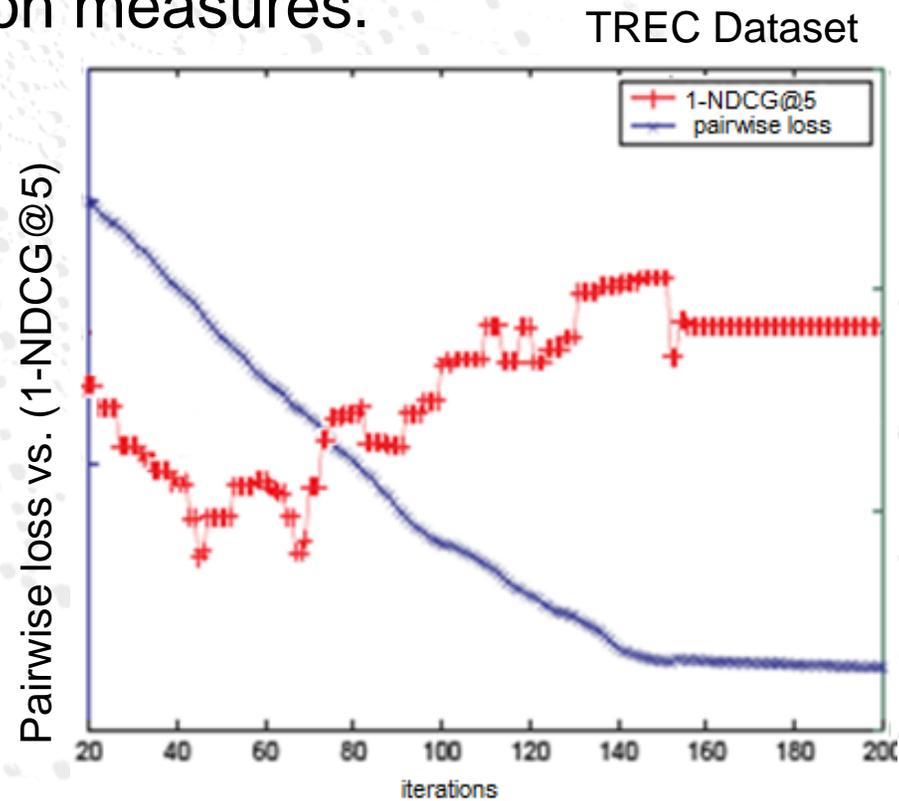
Use w for testing

Use SVM to perform pairwise classification



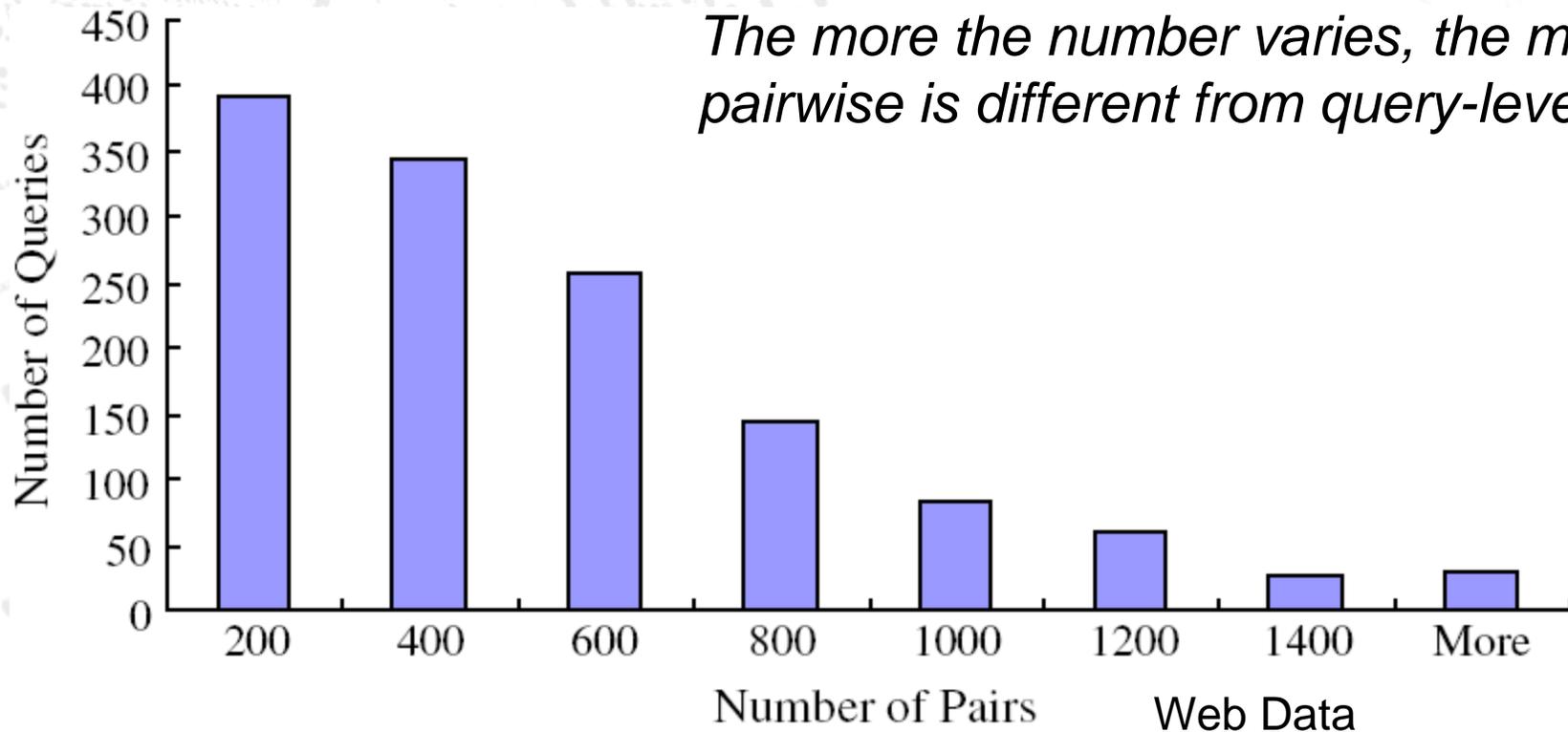
Results look ... poor

- It is not clear how pairwise loss correlates with query-level IR evaluation measures.





Possible Explanation?





A case for query-specific loss

- Consider two queries with 40 and 5 document results. Say a system gets 780 of the 790 possible pairs correct
 - Sys 1: gets all of the $5 \cdot 4 / 2 = 10$ pairs from Q2 wrong
 - Sys 2: gets a random 10 of the $40 \cdot 39 / 2 = 780$ pairs wrong
- Clearly, we prefer Sys 2. How to cater for this?
- Change the loss function (evaluation function)



A Possible Solution

- Introduce a per-query normalization to the pairwise loss function.

$$\min \frac{1}{2} \|w\|^2 + C \sum_{i=1}^N \mu^{(i)} \sum_{u,v} \xi_{uv}^{(i)}$$

Query-level normalizer

$$\frac{\max_i \#\{\text{instance pairs associated with } q_i\}}{\#\{\text{instance pairs associated with } q_i\}}$$

Loss function desiderata:

- 1) Insensitive to number of document pairs.
 - 2) Top ranks should be more important
 - 3) Upper bound on loss.
- Difficult queries shouldn't have more importance.



Pairwise Summary

Pros:

- No longer assume absolute relevance
- Use pairwise relationship to represent relative ranking.

Cons

- Minimizing document pairs classification error and not errors in ranking of documents.
- # of generated document pairs can vary
 - Need to fix loss, otherwise model can be biased



3. A Listwise Approach

- Input space
 - Document collection w.r.t. a query

$$(X_1^{(q)}, \dots, X_{M^{(q)}}^{(q)}) \in (R^T)^{M^{(q)}}$$

- Output space
 - Permutation of these documents: $Y \in \Pi_{M^{(q)}}$
- By treating the list of documents associated with the same query as a learning instance, one can naturally obtain
 - The rank (position) information,
 - The query-level information.
- Opportunity to model more of the unique properties of IR ranking in the learning process.



Direct Optimization of IR Measures

- Let's try to directly optimize the ranking results.
- But this is difficult:
 - Evaluation functions such as NDCG are non-smooth and non-differentiable, since they depend on ranks
 - Most optimization was developed to handle smooth and differentiable functions
- Two methods:
 1. Smooth out the evaluation function with a surrogate;
 2. Use other optimization routines (e.g., genetic algorithms).



ListNet

(Z. Cao, T. Qin, T. Liu, et al. ICML 2007)

- Loss function = KL-divergence between two permutation probability distributions

$$L(f) \propto D\left(P(\pi | e^{(\psi(y))}) \parallel P(\pi | e^{(f(x))})\right)$$

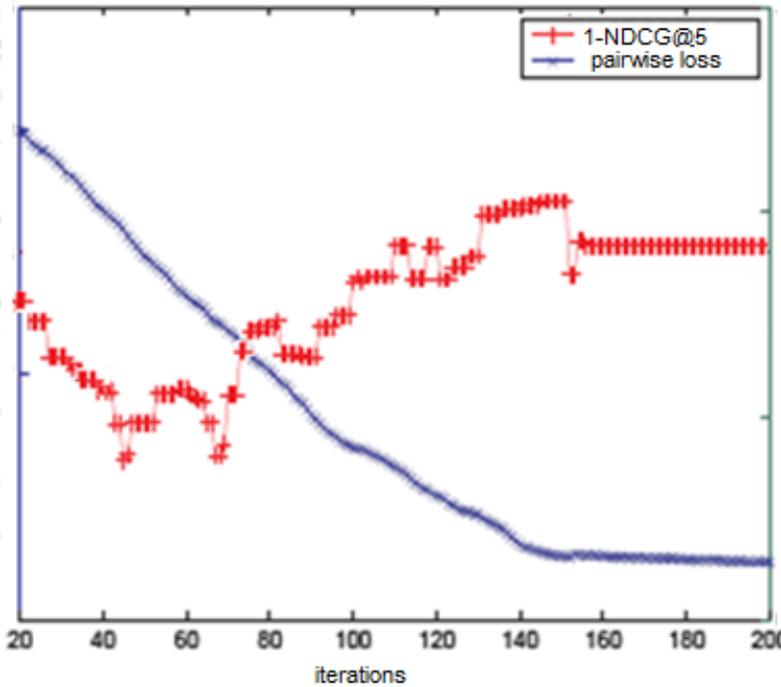
Probability distribution defined
by the ground truth

Probability distribution
defined by the model output

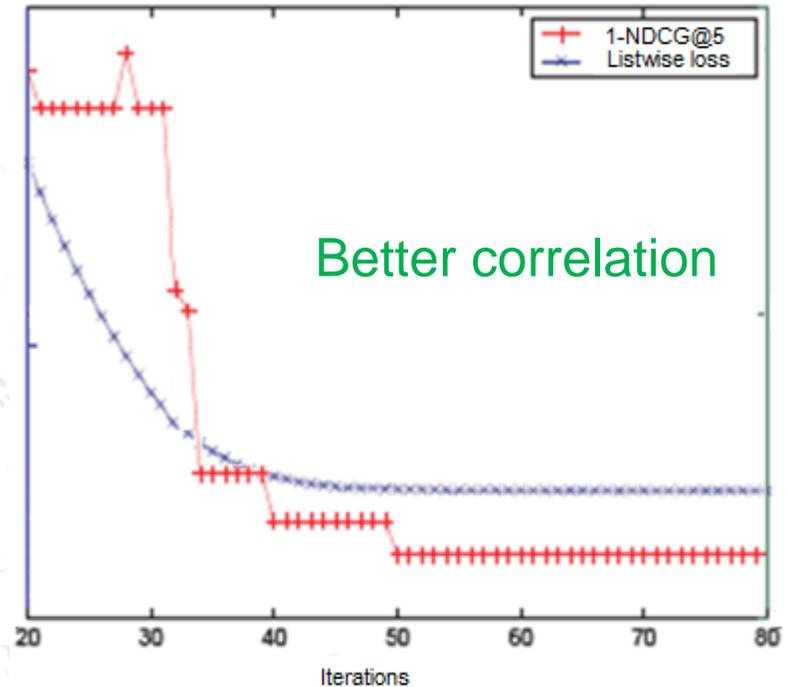
- Model = Neural Network
- Algorithm = Gradient Descent



Experimental Results



Pairwise (RankNet)

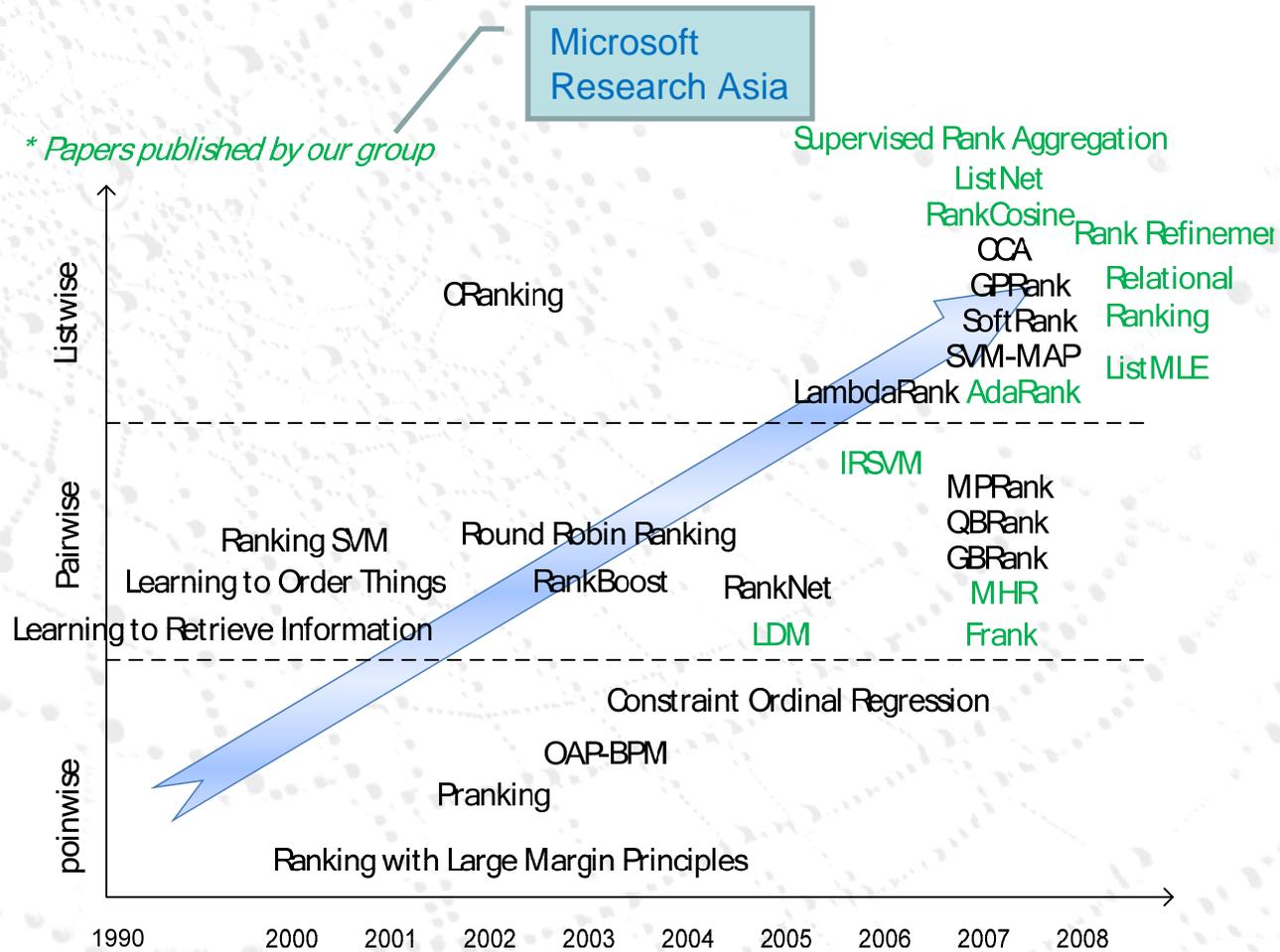


Listwise (ListNet)

Training Performance on TD2003



Summary: Trends





Selected References

- N. Fuhr. Optimum polynomial retrieval functions based on the probability ranking principle, TOIS, 1989.
- W. W. Cohen, R. E. Shapire, et al. Learning to order things, Journal of Artificial intelligence research, 1999.
- R. Herbrich, T. Graepel, et al. Support Vector Learning for Ordinal Regression, ICANN1999
- R. Herbrich, T. Graepel, et al. Large Margin Rank Boundaries for Ordinal Regression, Advances in large margin classifiers, 2000
- T. Joachims, Optimizing Search Engines Using Clickthrough Data, KDD 2002.
- Y. Freund, R. Iyer, et al. An Efficient Boosting Algorithm for Combining Preferences, JMLR 2003.
- R. Nallapati, Discriminative model for information retrieval, SIGIR 2004.
- C.J.C. Burges, T. Shaked, et al. Learning to Rank using Gradient Descent, ICML 2005.
- A. Trotman, Learning to rank, Information Retrieval, 2005
- D. Metzler, W. B. Croft, et al. Direct maximization of rank-based metrics for information retrieval, CIIR, 2005
- H. Yu, SVM Selective sampling for ranking with application to data retrieval, KDD 2005.
- I. Tsochantaridis, T. Hofmann, et al. large margin methods for structured and interdependent output variables, JMLR, 2005.
- T. Joachims, A support vector method for multivariate performance measures, ICML 2005.
- Z. Cao, T. Qin, et al. Learning to Rank: From Pairwise to Listwise Approach, ICML 2007.
- T. Qin, T.-Y. Liu, et al, Query-level Loss Function for Information Retrieval, Information Processing and Management, 2007.
- T. Qin, T.-Y. Liu, et al, Learning to Rank Relational Objects and Its Application to Web Search, WWW 2008.
- F. Xia. T.-Y. Liu, et al. Listwise Approach to Learning to Rank – Theory and Algorithm, ICML 2008.



Revision



Announcements

- I will be away right before the exam (17-22 Nov), so please come ask questions earlier
- Send me anonymous mail (via IVLE) about what you liked about the course, what you disliked
 - Criticisms always more helpful
 - You can also save it for the “official feedback” if you’d like



Final Exam

- 2 hours, 26 Nov, in the evening
- Open book
- 3 multi-part questions, no calculation needed
 - But that doesn't mean there's no math
- Similar to other past year exams and more open-ended tutorial questions



Course in a nutshell

W0: Math

W1: Web basics and models

W2: Basic IR

W3: Probabilistic IR

W4: Dimensionality
Reduction

W5: Link Structure

W6: Passage Retrieval

W7: Question Answering

W8: Summarization

W9: Intro to Machine Learning

W9: Text Categorization

W11: Sequence Labeling

W12: CRF + Info. Extraction

W13: Learning to Rank



Text Analysis Example

Photo credit: markehr



Singapore Flyer

Singapore Flyer Pte Ltd 30 Raffles Avenue, #01-07
Singapore 039803
Telephone: (65) 6854 5200 Fax: (65) 6339 9167

Singapore Flyer is the world's largest observation wheel. Standing at a stunning 165m from the ground, the Flyer offers you breathtaking, panoramic views of the Marina Bay, our island city and beyond. There's also a wide range of shops, restaurants, activities and facilities. **READ**

- Information Units

- IR: terms: raffles x 1; Singapore x 3; pte x 1 ...
- IE: info units: Singapore Flyer, Raffles Avenue, Marina Bay, (65) 6854-5200 ...
and their relations
- QA: Which is the nearest MRT to Singapore Flyer?
Answer: City Hall MRT
- NLP: *understanding the contents*



W0-W1: Math and Web basics

- Size and growth of the web
 - Size: an instance of Bayesian estimation
 - Growth: instances of temporal graph modeling
new nodes and edges added/changed over timesteps
- Compare these to other instances in the course
- Math:
 - Prior and posterior probabilities
 - Parameter estimation: EM (the chicken and egg problem)



W2-W3: Models of IR

- Heuristic systems
 - TF.IDF (compare IDF to RF in text classification)
- Prob IR
 - Model how a query is an representation of a document
 - A mathematical basis for IDF
- Language Modeling
 - Putting word order dependencies in the retrieval model
 - First look at Hidden Markov Models and n-grams



W4: Dimensionality Reduction

Link to machine learning and text classification

- Upwards of 30K dimensions, sparse vectors
- Reduce to save space, and help both recall and precision
- LSI: apply singular value decomposition to find best orthogonal axes to represent doc-term matrix
- pLSI: view this from a probabilistic interpretation, using a unigram LM and using a latent topic variable in modeling
- Both have problems determining k , # of topics/dimensions, similar to text clustering



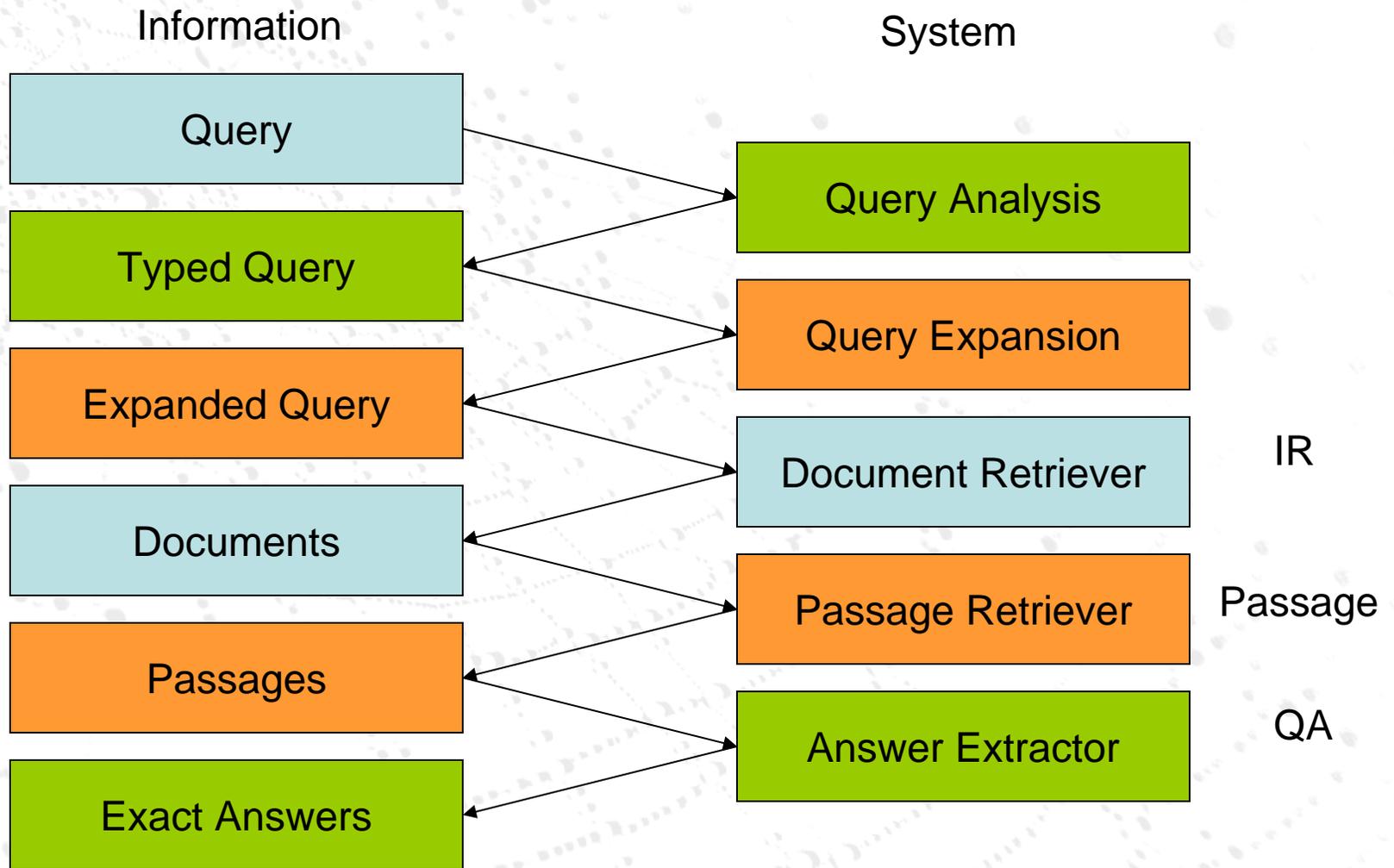
W5: Link structure

- Dealing with hyperlinks. Can be generalized to recommendation frameworks.
- PageRank: Random Walk + Teleportation
 - Topic sensitive teleportation
- HITS: Hubs and authorities
 - Salsa: SVD

Still needs work integrating within standard IR



W6-W7: Passage retrieval and QA





W6-W7: Passage retrieval and QA

- From document to exact answer retrieval
- Need heavier duty processing for smaller fragments
 - Query Expansion (from external websites, from lexicons, from logs)
 - Density based retrieval towards syntactic analysis
 - **Carefully targeted** NLP analysis helps
 - Question Typing
 - When questions are in NL form or when we can infer more about the user's context



W8-W12: Applying machine learning to NLP/IR tasks

- Many NLP/IR tasks can be framed as learning problems
- **Supervised**: have labeled training data; learn a function
- **Unsupervised**: have training data, no label; learn a clustering/pattern
- **Semi supervised**:
 - Small amounts of labeled data, lots of unlabeled data: text classification, named entity recognition
 - Labeled data but not at the fine-grained answer level: IE, summarization



Feature Engineering

- Domain independent
- Task independent
- Order independent
- Language independent
- Shallow NLP
- Local context statistics (TF, position)
- Orthographic
- Domain dependent
- Task dependent
- Context sensitive
- Language dependent
- Deep NLP
- Corpus wide statistics (IDF, RF)

Text problems: Dealing with 10K+ features, skewed datasets, finding an appropriate learning algorithm (not just SVMs)



W8-W12: Application areas

- Summarization
 - Selecting sentences or text units
- Text Classification
 - Selecting one or more categories for a text unit
- Sequence Labeling / Information Extraction
 - Identifying a chunk
 - Selecting a chunk tag
 - Managing co-reference



W13: Learning to Rank

- BUG



Three lessons learned

- Probabilistic analyses of text processing
 - Bayesian Analysis
- Feature/vector creation
 - Latent variables
 - Aspects of the problem and setting
- Dealing with aspects of text processing
 - Size of number of features
- Still very much open ended research topics
 - Heuristic IR still scales better
 - Adversarial IR is a real issue
 - Integration of better knowledge sources and scalability continues to be a problem



That's it!

**Thanks for learning about
Text processing!**